



Please deposit bid form at:  
 Singapore Telecommunications Limited  
 Company registration number: 199201624D  
 Golden Numbers Bid Box  
 hello!@Comcentre  
 31B Exeter Road  
 Singapore 239733  
 Tel: 6838 3303

## Bid For Numbers Under Golden Number Scheme

**Note:** Please read the instructions overleaf before completing this form.

Name Of Bidder * Mr/Miss/Mrs/Mdm/Dr/Messrs		* NRIC/Passport/Business Registration No.														
		Name & Telephone No. Of Contact Person														
Correspondence Address		If you are bidding for a Golden Number for your telephone line, please state telephone installation address (if different from correspondence address)														
Postal Code <table border="1" style="display: inline-table; border-collapse: collapse;"><tr><td style="width: 20px; height: 20px;"></td><td style="width: 20px; height: 20px;"></td><td style="width: 20px; height: 20px;"></td><td style="width: 20px; height: 20px;"></td><td style="width: 20px; height: 20px;"></td><td style="width: 20px; height: 20px;"></td></tr></table>								Postal Code <table border="1" style="display: inline-table; border-collapse: collapse;"><tr><td style="width: 20px; height: 20px;"></td><td style="width: 20px; height: 20px;"></td><td style="width: 20px; height: 20px;"></td><td style="width: 20px; height: 20px;"></td><td style="width: 20px; height: 20px;"></td><td style="width: 20px; height: 20px;"></td></tr></table>								
Telephone No.	Pager No.	Mobile Phone No.	OneNumber	Bid Amount (inclusive of 7% GST)												

\* I/We wish to bid for the \* telephone/pager/mobile phone/OneNumber phone number(s) stated above. \* I/We \* am/are prepared to pay the sum stated above for the benefit of being allocated the above \* telephone/pager/mobile/OneNumber phone number(s). A \* cheque/cashier's order/money order (no \_\_\_\_\_) for the said sum is enclosed herewith.

If \* my/our bid is accepted, \* I/We agree to be bound by the Specific Terms and Conditions on right of use of \* telephone/pager/mobile phone/OneNumber number(s) obtained under the Golden Number Scheme as contained herein. \*I/We agree that SingTel reserves the right not to accept the highest or any bid and is not bound to assign any reason for the rejection of any bid.

Signature Of Bidder _____	Date _____	Company Stamp (if applicable) _____
<b>For Official Use Only</b>		
Bid Cycle No.	Result Of Bid † <input type="checkbox"/> Successful  <input type="checkbox"/> Unsuccessful	Payment By † <input type="checkbox"/> Cheque <input type="checkbox"/> Cashier's Order <input type="checkbox"/> Money Order  (No.: _____ dated _____)

## Instructions

1. A list of numbers available for bidding will be provided at each bidding cycle.
2. The minimum bid price for a Telephone/OneNumber Golden Number is \$535 or \$2,140 depending on the number combination. For Mobile Phone Number, the minimum bid price is \$21,400 (for Titanium Number), \$10,700 (for Platinum Number), \$1,070 (for Golden Number) and \$856 (for Special Number). All prices quoted are inclusive of GST.
3. Every bid must be accompanied by a crossed cheque, cashier's order or money order for the full amount offered, and made payable to 'SingTel'. The bidder's full name, address and the number bid for must be written on the reverse side of such crossed cheque, cashier's order or money order. If the bid is rejected, the crossed cheque, cashier's order or money order will be returned to the bidder by ordinary post.
4. All bids are subject to GST at the prevailing rate.
5. The completed form and the crossed cheque, cashier's order or money order must be enclosed in the envelope provided with the correct bidding cycle number indicated and sent by hand or ordinary mail to Singapore Telecommunications Limited, Bidding of Golden Numbers Box, hello! @ Comcentre, 31B Exeter Road, Singapore 239733. The application must reach us by 10 am on the closing date that will be announced during bidding cycle. **Do not send by registered post or local urgent mail. Proof of posting is not proof of delivery.**
6. Every bid must be in the name of an individual or a company under which the bidder intends to apply for the service.
7. The bid result will be released and the bidders will be notified in writing within 10 days from the closing date.

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## Specific Terms and Conditions on Right of Use of Telephone, Pager and Mobile Phone and OneNumber Numbers Obtained Under the Golden Number Scheme

### 1. Telephone Numbers

- a. Within fourteen (14) days of obtaining the Golden Number under the Golden Number Scheme, the Customer shall activate and use the Golden Number at the installation address stipulated by the Customer at the time of obtaining the Golden number. If the Customer fails to use the Golden Number within the said fourteen (14) days, the Customer shall pay SingTel a monthly reservation fee as may be prescribed by SingTel for a period of twelve (12) months with effect from a date fourteen (14) days after the date of obtaining the Golden Number. If the Golden Number is not used after the expiry of the aforesaid twelve (12) months period, the Customer shall cease to have the right of use of such number and SingTel shall have the absolute right to deal with such number as it deems appropriate without being liable to the Customer in damages or otherwise and there shall be no refund of the amount paid by the Customer for the said Golden Number.
- b. In the event that the Customer desires to relocate or re-install the telephone line which is used for the Golden Number to another location and retain the Golden Number then the Customer shall pay SingTel the prescribed one-time removal and other one-time charges and shall also pay the prescribed recurring monthly rental for the number retention in addition to the monthly rental of the telephone line at the new location.
- c. The Customer may transfer the Golden Number to another person (transferee) only if the Customer has activated and used the Golden Number and not otherwise.
- d. Other than the right to use the Golden Number, the Customer shall not acquire any right or interest in the Golden Number notwithstanding the duration for which the number may have been assigned to or used by the Customer or any payment which may have been made by the Customer for the Golden Number.
- e. SingTel reserves the right to change the Golden Number, without being liable to the Customer in damages or otherwise, if owing to any directions given by Info-Communications Development Authority of Singapore or any other regulatory authorities the Golden Number is required to be changed or if owing to any telecommunications network changes whether initiated by SingTel or otherwise, the Golden Number is required to be changed.
- f. In addition to the terms and conditions contained herein, the Customer shall also be bound by SingTel's Specific Terms and Conditions relating to Fixed-Line Telephone Service in the SingTel website at [www.singtel.com](http://www.singtel.com).

### 2. Pager Numbers

- a. Within fourteen (14) days of obtaining the Golden Number under the Golden Number Scheme, the Customer shall activate and use the Golden Number. If the Customer fails to activate the Golden Number within the said fourteen (14) days, the Customer shall pay Singapore Telecom Paging Pte Ltd (SingTel Paging) a monthly reservation fee as may be prescribed by SingTel Paging for a period of twelve (12) months with effect from a date fourteen (14) days after the date of obtaining the Golden Number. If the Golden Number is not used after the expiry of the aforesaid twelve (12) months period, the Customer shall cease to have the right of use of such number and SingTel Paging shall have the absolute right to deal with such number as it deems appropriate without being liable to the Customer in damages or otherwise and there shall be no refund of the amount paid by the Customer for the said Golden Number.
- b. The Customer may transfer the Golden Number to another person (transferee) only if the Customer has activated the Golden Number on the pager receiver and not otherwise.
- c. SingTel Paging shall assign the frequency of the pager receiver for use in connection with the Golden Number to the Customer. The Customer shall ensure that the pager receiver used in connection with the Golden Number is compatible with the frequency allocated.
- d. All pager receivers purchased and used in conjunction with the Golden Numbers must be type approved by Info-Communications Development Authority of Singapore for use in Singapore.
- e. The Customer shall provide the pager address protocol of the pager receiver purchased when requesting for service. The pager address protocol can be obtained on purchasing a type approved pager receiver from an approved vendor or from Singapore Telecom.
- f. SingTel reserves the right to change the Golden Number, without being liable to the Customer in damages or otherwise, if owing to any directions given by Info-Communications Development Authority of Singapore or any other regulatory authorities the Golden Number is required to be changed or if owing to any telecommunications network changes whether initiated by SingTel or otherwise, the Golden Number is required to be changed.
- g. In addition to the terms and conditions contained herein, the Customer shall also be bound by SingTel Paging's Specific Terms and Conditions in SingTel Paging's website, [www.singtel.com](http://www.singtel.com) and can be physically inspected at hello!@Comcentre, 31B Exeter Road, Singapore 239733, on Mon-Fri: 9:00am-7:00pm and Sat: 9:00am-3:00pm excluding Sunday and public holidays.

### 3. Mobile Phone Numbers

- a. Within fourteen (14) days of obtaining the Titanium/Platinum/Golden/Special Number under the Golden Number Scheme, the Customer shall activate and use the Titanium/Platinum/Golden/Special Number. If the Customer fails to use the Titanium/Platinum/Golden/Special Number within the said fourteen (14) days, the Customer shall pay Singapore Telecom Mobile Pte Ltd (SingTel Mobile) a monthly reservation fee as may be prescribed by SingTel Mobile for a period of twelve (12) months with effect from a date fourteen (14) days after the date of obtaining the Titanium/Platinum/Golden/Special Number. If the Titanium/Platinum/Golden/Special Number is not used after the expiry of the aforesaid twelve (12) months period, the Customer shall cease to have the right of use of such number and SingTel Mobile shall have the absolute right to deal with such number as it deems appropriate without being liable to the Customer in damages or otherwise and there shall be no refund of the amount paid by the Customer for the said Titanium/Platinum/Golden/Special Number.
- b. The Customer may transfer the Titanium/Platinum/Golden/Special Number to another person (transferee) only if the Customer has activated a mobile line and used the Titanium/Platinum/Golden/Special Number and not otherwise.
- c. SingTel Mobile shall assign the mobile phone system for use in connection with the Titanium/Platinum/Golden/Special Number and the Customer shall ensure that the mobile telephone equipment used by the Customer shall be compatible with the mobile phone system assigned by SingTel Mobile.
- d. All mobile phones purchased and used in conjunction with the Titanium/Platinum/Golden/Special Number must be type approved by Info-Communications Development Authority of Singapore for use in Singapore.
- e. SingTel reserves the right to change the Titanium/Platinum/Golden/Special Number, without being liable to the Customer in damages or otherwise, if owing to any directions given by Info-Communications Development Authority of Singapore or any other regulatory authorities the Titanium/Platinum/Golden/Special Number is required to be changed or if owing to any telecommunications network changes whether initiated by SingTel or otherwise, the Titanium/Platinum/Golden/Special Number is required to be changed.
- f. In addition to the terms and conditions contained herein, the Customer shall also be bound by SingTel Mobile's Specific Terms and Conditions which is available for inspection at either [www.singtel.com](http://www.singtel.com) or SingTel Mobile's Customer Service Centre, 31B Exeter Road #01-00 Comcentre 2, Singapore 239733, during operational hours.

### 4. OneNumber

- a. Within fourteen (14) days of obtaining the Golden Number under the Golden Number Scheme for OneNumber, the Customer shall activate and use the Golden Number. If the Customer fails to use the Golden Number within the said fourteen (14) days, the Customer shall pay SingTel a monthly reservation fee as may be prescribed by SingTel for a period of twelve (12) months with effect from a date fourteen (14) days after the date of obtaining the Golden Number. If the Golden Number is not used after the expiry of the aforesaid twelve (12) months period, the Customer shall cease to have the right of use of such Golden Number and SingTel shall have the absolute right to deal with such Golden Number as it deems appropriate without being liable to the Customer in damages or otherwise and there shall be no refund of the amount paid by the Customer for the said Golden Number.
- b. Other than the right to use the Golden Number, the Customer shall not acquire any right or interest in the Golden Number notwithstanding the duration for which the number may have been assigned to or used by the Customer or any payment which may have been made by the Customer for the Golden Number.
- c. SingTel reserves the right to change the Golden Number, without being liable to the Customer in damages or otherwise, if owing to any directions given by Info-Communications Development Authority of Singapore or any other regulatory authorities the Golden Number is required to be changed or if owing to any telecommunications network changes whether initiated by SingTel or otherwise, the Golden Number is required to be changed.
- d. In addition to the terms and conditions contained herein, the Customer shall also be bound by SingTel's Specific Terms and Conditions relating to Fixed-Line Telephone Service in the SingTel website at [www.singtel.com](http://www.singtel.com).