



Guide to your mio Plan bill

Let us guide you through a sample of a mio Plan bill.

Jane Lim had existing mobile (3G iOne Value), broadband (1500Kbps unlimited) and fixed line services with SingTel.

On 24 January 2007, she signed up for mio Plan and upgraded her mobile line to 3G iTwo Value, and broadband to 3Mbps. She also replaced her fixed line service with mio Voice, retaining her existing fixed line number. Jane received her bill after all her mio Plan services were provided on 8 February 2007.

MIO PLAN GROUP: 00004212

MIO PLAN NO. 00004212

		Amount (SGD)
G mio Plan Subn (3MB/3G iTwo Value/Tel)	08 Feb 2007 to 04 Mar 2007	70.58
G mio Plan Subn (3MB/3G iTwo Value/Tel)	05 Mar 2007 to 04 Apr 2007	79.05
Total for 00004212		149.63

mio Plan Subn 3MB/3G iTwo Value/Tel – bundled mio Plan at a single monthly subscription fee. mio Plan subscription fees for Feb (pro-rated from start date to 4 Mar) and Mar are being billed.

SINGNET-ID JANELIM

G BroadBand 3MB Unlimited Subn	08 Feb 2007 to 04 Mar 2007
G BroadBand 3MB Unlimited Subn	05 Mar 2007 to 04 Apr 2007

Discounts and Rebates

G Disconnect of BroadBand 1500Kbps Unlimited	08 Feb 2007 to 04 Mar 2007	49.32 -
Total for JANELIM		49.32 -

Refund of paid subscription fee for previous SingNet BroadBand plan.

MIO VOICE NO. 67654321

G Mainline Subscription	08 Feb 2007 to 04 Mar 2007	
G Mainline Subscription	05 Mar 2007 to 04 Apr 2007	3.57
G mio Voice VAS Package (Basic)	08 Feb 2007 to 04 Mar 2007	
G mio Voice VAS Package (Basic)	05 Mar 2007 to 04 Apr 2007	4.00

MIO VOICE NO. - a home digital line carrying either the retained fixed line or a new mio Voice number.

Discounts and Rebates

G Discount on mio Voice VAS Package (Basic)		7.57 -
Total for 67654321		0.00

MOBILE NO. 98765432

G mio Plan 3G iTwo Value Subn	05 Mar 2007 to 04 Apr 2007	
G Caller-ID	05 Mar 2007 to 04 Apr 2007	Free
AutoRoam	05 Mar 2007 to 04 Apr 2007	Free
G Mobile Wallet (Free M-Service)	05 Mar 2007 to 04 Apr 2007	Free
G Local Airtime Call Charge	05 Feb 2007 to 10 Feb 2007	22.13
Incoming	117.9 Min(s)	17.74
Outgoing	29.2 Min(s)	4.39
G SmartMessage (Local)	05 Feb 2007 to 10 Feb 2007	41 Messages
		2.05

Discounts and Rebates

G Free 300 mins Outgoing Calls (Voice/Video only)		4.39 -
G Free 500 SMS		2.05 -
G Free Incoming Call (Anytime, Voice/Video only)		17.74 -
Total for 98765432		0.00

For customers who have retained their fixed line number

TELEPHONE NO. 69876543 (67654321) – The first number is a system generated number, followed by the fixed line number that Jane has retained.

Total for MIO PLAN GROUP 00004212

		100.31
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TELEPHONE NO. 69876543 (67654321)

G Local Call Charge	04 Jan 2007 to 01 Feb 2007	480 Unit(s)	3.36
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Discounts and Rebates

G Disconnect of SingTel Telephone Line	08 Feb 2007 to 04 May 2007	24.16 -
Total for 69876543		20.80 -

Call charges before conversion to mio Voice are billed and the paid subscription fee for the retained fixed line is refunded.

GST

GST on 79.51		3.98
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TOTAL CURRENT CHARGES		83.49
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